


CHRISTINA WONG


USER EXPERIENCE RESEARCHER

CONTACT

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EDUCATION

THE SAVANNAH COLLEGE OF ART AND DESIGN

Master of Arts
Design Management
Artistic Honors 4.0 GPA
Summer 2022

HARVARD UNIVERSITY

Graduate School of Design
Design Discovery Virtual
Design Thinking Certification
Summer 2021

SKILLS

Figma	Engagement & Interactivity
UX Design	Information Architecture
Storytelling	Written and Verbal Skills
Prototyping	Digital Product Design
Data Analysis	Microsoft Office Suite
Idea Visualization	Workshop Facilitation
Insight Translation	Participatory Design
Project Management	Autodesk MAYA
Contextual Research Methods	Adobe Suite
Document Management Systems	Rhino
Augmented Reality & Virtual Reality	Miro

ACTIVITIES

TEA@FLORIDA

Fall Design Competition winner 2021

SAVANNAH COLLEGE OF ART AND DESIGN

MA DMGT Student Representative 2021

ORLANDO MUSEUM OF ART

People's Choice Award 2021

UCF ASIAN STUDENT ASSOCIATION

Creative Director 2014
Organization of the Year Award

EXPERIENCE

CONTEXTUAL RESEARCH TEACHING ASSISTANT

Savannah College of Art and Design | August 2020 - November 2020

- Guided 54 design students in industry-standard research methods
- Instructed students on how to select collection and analysis techniques as established by the design criteria
- Led students to develop design solutions based on their quantitative and qualitative data
- Provided feedback on methods of contextual inquiry such as interviews, focus groups, and questionnaires
- Lectured and designed activities for students to comprehend the importance of storytelling
- Understood the course requirements of our advertising, industrial design, and UX design undergraduate students

TEAM LEAD

E2i Creative Studio | May 2018 - August 2018

E2i designs and produces modeling and simulation projects that apply emerging technologies in order to research their effectiveness as tools for diverse uses/audiences.

- Created weekly reports and visuals for company executives
- Designed and produced modeling and simulation projects that apply emerging technologies to create a VR experience for users
- Studied Parkinson's disease, PTSD, and aphasia to better understand our users
- Passed and approved each step of our project in MAYA, Substance Painter, Unity, and the HTC Vive through a pipeline of various partners

DIRECTOR OF DATA MANAGEMENT

New Diagnostic Solutions | February 2019 - March 2020

New Diagnostic Solutions engaged in processing patients and data for genetic cancer testing and research.

- Delegated tasks to data entry team to meet weekly quotas
- Used my HIPAA certification to manage data entered into multiple CRM's
- Responsible for reporting analytical updates for the entire administrative team
- Directed weekly administrative meetings with a satellite office to coordinate efforts between offices regarding our data entry, validation, and quality control

CERTIFIED TEST ADMINISTRATOR

Pearson VUE | April 2020 - Present

Pearson VUE provides high-quality testing services that promote responsible fiscal, legal, ethical, and equitable practices, Testing Services adheres to the National College Testing Association Professional Standards and guidelines.

- Proctor and invigilate candidates while testing
- Protected digital information from unauthorized access
- Troubleshoot with internal departments to fix technical issues
- Check-in testing candidates, verify identification and explain the exam process
- Comply with all testing procedures and strictly adhere to company policies using precise judgment